

## Alibaba Cloud (Singapore) Private Limited

### I. Service Category (C) Cloud IT Services

**Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)**

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
C00001	ECS: Elastic Compute Service is a simple and efficient computing service, whose processing capacity is scalable. ECS is like AWS EC2; generally it provides virtual cloud server and its computing capabilities.	AliCloud	Pay-As-You-Go: Bills you for the exact volume actually used. Subscription: payment based on per ECS per month/year.	Please refer link-ECS price lists	The price might be changed from time to time, please always refer to official website intl.aliyun.com for latest price
C00002	SLB: Server Load Balancer is a load balancing service that distributes traffic for multiple cloud servers. SLB extends the external service capability of application system through traffic distribution, and improve the availability of application system by removing single point of failure. Alicloud SLB is like AWS LBS.	AliCloud	Pay-As-You-Go: Fees are calculated based on length of time of load balancer rentals and volume of network traffic. Payment method: use first, pay later Fixed bandwidth: Fees are calculated based on length of time of load balancer rentals and network traffic. Payment method: use first, pay later	Please refer link-SLB price lists	The price might be changed from time to time, please always refer to official website intl.aliyun.com for latest price
C00003	RDS: Relational Database Service is an online database service; it possesses multiple security measures along with extensive performance monitoring system: also providing professional database backup, recovery and optimization solutions.	AliCloud	Pay-As-You-Go: price based on usages, e.g. number of connections used. Subscription fees are billed in advance and can be paid	Please refer link-RDS price lists	The price might be changed from time to time, please always refer to official website intl.aliyun.com for

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			monthly or yearly, based on per type of RDS per month per year		latest price
C00004	OSS:Object Storage Service (OSS) is a massive, secure and highly reliable cloud storage service provided by Aliyun.	AliCloud	Storage based on usage of GBs, and data transfer to internet based on \$/GB	Please refer link-OSS price lists	The price might be changed from time to time, please always refer to official website intl.aliyun.com for latest price
C00005	There is more products related to computing, storage and database and security, please refer to official website intl.aliyun.com for details	AliCloud	As described in official website intl.aliyun.com	Please refer to intl.aliyun.com	The price might be changed from time to time, please always refer to official website intl.aliyun.com for latest price

## II. Government Public Cloud Related Services

**Table 5.1: Staff Service**

Item No.	Description of Services	Staff Category	Charging Unit	Unit Rate (HK\$)
1	Technical support on AliCloud products	Cloud Expert	Per month	Greater of \$8,000 or 10% of monthly AliCloud usage for the first \$0-\$8K <ul style="list-style-type: none"> <li>• 7% of monthly AliCloud usage from \$8K-\$260K</li> <li>• 5% of monthly AliCloud usage from \$260K-\$500K</li> <li>• 3% of monthly AliCloud usage over \$500K</li> </ul>

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2	Set up/configuration support	Engineer	Depends on project scale (for small project normally free of charge)	The AliCloud service is self-service via online portal. Customer can manage/enable functions by using control panel. If help need using control panel, hotline can be used to provide guidance, usually does not need on-site support
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**Table 5.2: Installation and Maintenance Service**

Item No.	Description of Services	Charging Unit	Unit Rate (HK\$)	Remarks
1	On-site support	Depends on project scale (for small project normally free of charge)	Based on project scale	The AliCloud service is self-service via online portal. Customer can manage/enable functions by using control panel. If help need using control panel, hotline can be used to provide guidance

**Table 5.3: Internet Connection Service**

Item No.	Description of Services	Charging Unit	Unit Rate (HK\$ / US\$)	Remarks
1	Network fees – Includes fixed bandwidth fee and traffic data fee	By traffic (\$/Mb/Gb) Or fixed bandwidth	Please refer link- ECS price lists	The price might be changed from time to time, please always refer to official website intl.aliyun.com for latest price

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