

ReadySpace Limited

I. Service Category (A) Productivity Apps

Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)

| Item Number | Item Description | Manufacturer |
|--------------------|---|---------------------|
| A00001 | ReadySpace Cloud Drive - 5 users - 500GB storage - Web base user interface - Desktop and mobile apps available - Enterprise grade encryption - Direct link for public access - Folder link expiry - File versioning | ReadySpace |
| A00002 | ReadySpace 3CX Cloud Server - 4 simultaneous calls - unlimited users - 25 web meeting participants | ReadySpace |
| A00003 | Office 365 E1 | Microsoft |

II. Service Category (B) Business Apps

Table 2a: Business Apps Items (Service items passing all General, Security and Technical Requirements)

| Item Number | Item Description | Manufacturer |
|--------------------|---|---------------------|
| B00001 | ReadySpace Office Mail Open-Xchange - 30GB per mailbox - Webmail interface - Mobile ActiveSync | ReadySpace |
| B00002 | ReadySpace MDAemon Cloud Server - 50 users - ActiveSync - Antivirus | ReadySpace |
| B00003 | Hosted Exchange 2013 | Microsoft |

| Item Number | Item Description | Manufacturer |
|------------------------|---|---------------------|
| | <ul style="list-style-type: none">- 25GB per mailbox- Outlook web access- MAPI/POP3/IMAP/SMTP- Direct push- Exchange ActiveSync | |

III. Service Category (C) Cloud IT Services

Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)

| Item Number | Item Description | Manufacturer |
|-------------|---|--------------------|
| C00001 | R1Soft Backup - Block-level backup supported - Disk safe replication - Disk safe verification - Data retention policies - AES-256 encryption available - 150GB backup storage | R1Soft, ReadySpace |
| C00002 | ReadySpace Cloud Server - Full SSD drives for high performance and IOPS - High availability supported by software defined storage technology - Scalable resource - Various OS including Windows and Linux - Various control panel including Plesk and cPanel - 24x7 technical support | ReadySpace |
| C00003 | DDoS Mitigation Solution - 2Tbps attack traffic capacity - Layer 3 to layer 7 attack mitigation - Global mitigation center | ReadySpace |

IV. Government Public Cloud Related Services

Table 5.1 : Staff Service

| Item No. | Description of Services | Staff Category |
|----------|--|----------------|
| E00001 | Service Manager - Lead deployment of service - Manage quality and standard of service | 2 |
| E00002 | Service Specialist - Setup and configuration support of service - Provide advise to users on related service | 1 |

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