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I. Service Category (A) Productivity Apps

Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
A00001	Google Apps for Business Included Features: <ul style="list-style-type: none"> ➤ Gmail ➤ Google Calendar ➤ Google Groups for Business ➤ Google Docs ➤ Google Sites ➤ Google Video for Business ➤ Google+ Hangout 	Google	Per User Per Year	HK\$390	Application Reference: http://www.google.com/apps/intl/en/business/features.html
A00002	Google Apps for Business Included Features: <ul style="list-style-type: none"> ➤ Gmail ➤ Google Calendar ➤ Google Groups for Business ➤ Google Docs ➤ Google Sites ➤ Google Video for Business ➤ Google+ Hangout 	Google	Per User Per Month	HK\$39	Application Reference: http://www.google.com/apps/intl/en/business/features.html
A00003	Electronic Document Management System (eDMS)	PCCW	Per User Per Month Per GB Per Month	HK\$150 Plus HK\$10	Application Reference: http://www.pccwsolutions.com/public/Business%20Process%20%26%20%20Technical%20Services/Document%20Management/Electronic%20Doc

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
					ument%20Management%20System/
A00004	PCCW Collaboration, meetings, conferencing	PCCW	20 sessions Per User Per Month	HK\$200	Minimum units for subscription = 5 per user department, for 12 months contract
A00006	Office 365-E1 Includes features of <ul style="list-style-type: none"> ➤ SharePoint Online Plan 1 ➤ Exchange Online Plan 1 ➤ Lync Online Plan 2 ➤ Office Web Apps view mode 	Microsoft	Per User Per Month	US\$ 6.00	http://www.microsoft.com/en-hk/office365/buy-midsize-enterprise.aspx http://www.microsoft.com/download/en/details.aspx?id=13602
A00007	Office 365-E2 Includes features of <ul style="list-style-type: none"> ➤ SharePoint Online Plan 1 ➤ Exchange Online Plan 1 ➤ Lync Online Plan 2 ➤ Office Web Apps edit mode 	Microsoft	Per User Per Month	US\$ 8.00	http://www.microsoft.com/en-hk/office365/buy-midsize-enterprise.aspx http://www.microsoft.com/download/en/details.aspx?id=13602
A00008	Office 365-E3 Includes features of <ul style="list-style-type: none"> ➤ SharePoint Online Plan 2 ➤ Exchange Online Plan 2 ➤ Lync Online Plan 2 ➤ Office Web Apps edit mode ➤ Office Professional Plus 	Microsoft	Per User Per Month	US\$17.00	http://www.microsoft.com/en-hk/office365/buy-midsize-enterprise.aspx http://www.microsoft.com/download/en/details.aspx?id=13602
A00009	Office 365-E4 Includes features of <ul style="list-style-type: none"> ➤ SharePoint Online Plan 2 ➤ Exchange Online Plan 2 ➤ Lync Online Plan 2 ➤ Office Web Apps edit mode 	Microsoft	Per User Per Month	US\$ 20.00	http://www.microsoft.com/en-hk/office365/buy-midsize-enterprise.aspx http://www.microsoft.com/download/en/details.aspx?id=13602

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
	<ul style="list-style-type: none"> ➤ Office Professional Plus ➤ Lync Voice & PBX 				
A00012	SharePoint Online Plan 1 <ul style="list-style-type: none"> ➤ Knowledge Management ➤ Document and Content Management ➤ Collaborative Workspace ➤ Workflow Services ➤ Photo hosting & sharing ➤ Blog, web album, video/audio sharing web site ➤ Online community portal ➤ Video streaming ➤ Web feed management service ➤ Online media such as discussion forum, wiki, etc ➤ Office Web Apps view mode 1GB storage per user, plus 10GB storage per organization	Microsoft	Per User Per Month	US\$ 4.00	http://www.microsoft.com/en-hk/office365/sharepoint-online.aspx http://www.microsoft.com/download/en/details.aspx?id=13602
A00013	SharePoint Online Plan 2 <ul style="list-style-type: none"> ➤ Include features of SharePoint Online Plan 1 ➤ Office Web Apps edit mode 	Microsoft	Per User Per Month	US\$ 8.00	http://www.microsoft.com/en-hk/office365/sharepoint-online.aspx http://www.microsoft.com/download/en/details.aspx?id=13602
A00017	Lync Online Plan 2 <ul style="list-style-type: none"> ➤ Include features of Lync Online Plan 1 ➤ Online meeting ➤ Multi-party audio/video conferencing ➤ Data sharing (screen /apps /whiteboard) ➤ Audio conferencing 	Microsoft	Per User Per Month	US\$ 5.50	http://www.microsoft.com/en-hk/office365/lync-online.aspx http://www.microsoft.com/download/en/details.aspx?id=13602

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Table 1b: Productivity Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
A00005	PCCW Collaboration, meetings, conferencing	PCCW	Additional every 5 sessions step Per User Per Month on top of A00004	HK\$50	
A000010	Office 365-K1 <ul style="list-style-type: none"> ➤ For kiosk workers are designed for employees such as 'deskless' workers, shift workers who use shared PCs. ➤ Include basic features of Exchange Online, SharePoint Online and Office Web Apps view mode 	Microsoft	Per User Per Month	US\$ 4.00	http://www.microsoft.com/en-hk/office365/buy-midsize-enterprise.aspx http://www.microsoft.com/download/en/details.aspx?id=13602
A000011	Office 365-K2 <ul style="list-style-type: none"> ➤ Include features of Office 365-K1 ➤ Office Web Apps edit mode 	Microsoft	Per User Per Month	US\$ 8.00	http://www.microsoft.com/en-hk/office365/buy-midsize-enterprise.aspx http://www.microsoft.com/download/en/details.aspx?id=13602
A000014	SharePoint Online Partner Access Plan SharePoint Online plan for external partner access	Microsoft	Per User Per Month	US\$ 2.00	http://www.microsoft.com/en-hk/office365/sharepoint-online.aspx http://www.microsoft.com/download/en/details.aspx?id=13602
A00015	SharePoint Online Additional Storage	Microsoft	Per GB Per Month	US\$0.2	
A00016	Lync Online Plan 1 Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc	Microsoft	Per User Per Month	US\$ 2.00	http://www.microsoft.com/en-hk/office365/lync-online.aspx

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
					http://www.microsoft.com/download/en/details.aspx?id=13602
A00019	vzRoom Service Plan A (2-9 users)	Manipeer Ltd.	Per User Per Month	HK\$300	
A00020	vzRoom Service Plan B (10-49 users)	Manipeer Ltd.	Per User Per Month	HK\$200	
A00021	vzRoom Service Plan C (50-99 users)	Manipeer Ltd.	Per User Per Month	HK\$150	
A00022	vzRoom Service Plan D (100+ users)	Manipeer Ltd.	Per User Per Month	HK\$100	
A00023	vzRoom Online Storage	Manipeer Ltd.	Per GB Per Month	HK\$20	

II. Service Category (B) Business Apps

Table 2a: Business Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
B00001	Google Apps for Business Included Features: <ul style="list-style-type: none"> ➤ Gmail ➤ Google Calendar ➤ Google Groups for Business ➤ Google Docs ➤ Google Sites ➤ Google Video for Business ➤ Google+ Hangout 	Google	Per User Per Year	HK\$390	Application Reference: http://www.google.com/apps/intl/en/business/features.html these two packages are same as A00001 and A00002 but are intended for those users who are looking for features from Gmail, Google Video for Business, and Google+

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
					Hangout
B00002	Google Apps for Business Included Features: <ul style="list-style-type: none"> ➤ Gmail ➤ Google Calendar ➤ Google Groups for Business ➤ Google Docs ➤ Google Sites ➤ Google Video for Business ➤ Google+ Hangout 	Google	Per User Per Month	HK\$39	Application Reference: http://www.google.com/apps/intl/en/business/features.html these two packages are same as A00001 and A00002 but are intended for those users who are looking for features from Gmail, Google Video for Business, and Google+ Hangout
B00003	PCCW Email Service	PCCW	Per 15GB Per User Per Month	HK\$40	Minimum units for subscription = 5 per user department, for 12 months contract
B00014	Exchange Online Plan 1 <ul style="list-style-type: none"> ➤ E-mail, calendar, contacts and task management with anti-virus and anti-spam Include 25GB mailbox	Microsoft	Per User Per Month	US\$ 4.00	http://www.microsoft.com/en-hk/office365/exchange-online.aspx http://www.microsoft.com/download/en/details.aspx?id=13602
B00015	Exchange Online Plan 2 Include features of Exchange Online Plan 1 <ul style="list-style-type: none"> ➤ Voice mail Legal hold Unlimited mailbox size	Microsoft	Per User Per Month	US\$ 8.00	http://www.microsoft.com/en-hk/office365/exchange-online.aspx http://www.microsoft.com/d

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
					download/en/details.aspx?id=13602

Table 2b: Business Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
B00004	PCCW Email Service	PCCW	Additional every 5 GB step Per User Per Month on top of B00003	HK\$10	
B00005	Local Domain Name Application and DNS Hosting	PCCW	Per DNS per year	HK\$250	Local domain (.com.hk), maximum 20 characters.
B00006	Local Domain Name Application and DNS Hosting	PCCW	Per DNS per 2 years	HK\$500	Local domain (.com.hk), maximum 20 characters.
B00007	Local Domain Name Application and DNS Hosting	PCCW	Per DNS per 3 years	HK\$750	Local domain (.com.hk), maximum 20 characters.
B00008	Local Domain Name Application and DNS Hosting	PCCW	Per DNS per 5 years	HK\$1100	Local domain (.com.hk), maximum 20 characters.
B00009	Global Domain Name Application and DNS Hosting	PCCW	Per DNS per year	HK\$250	Global domain (.com), maximum 20 characters
B00010	Global Domain Name Application and DNS Hosting	PCCW	Per DNS per 2 years	HK\$500	Global domain (.com), maximum 20 characters
B00011	Global Domain Name Application and DNS Hosting	PCCW	Per DNS per 3 years	HK\$750	Global domain (.com), maximum 20 characters
B00012	Global Domain Name Application and DNS Hosting	PCCW	Per DNS per 5 years	HK\$1100	Global domain (.com),

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
					maximum 20 characters
B00013	Domain Name Migration	PCCW	Per domain per year	HK\$250	
B00016	CRM Online <ul style="list-style-type: none"> ➤ Get the same powerful CRM software delivered as a cloud service from Microsoft, enabling instant-on anywhere access worldwide Include 5GB storage per organization	Microsoft	Per User Per Month	US \$44	http://www.microsoft.com/online/dynamics-crm-online.aspx
B00017	CRM Online Additional Storage (up to 50 GB)	Microsoft	Per GB Per Month	US \$9.99	http://www.microsoft.com/online/dynamics-crm-online.aspx

III. Service Category (C) Cloud IT Services

Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
C00001	Cloud-based Backup Service	PCCW	Per 100GB storage Per Month	HK\$88	Application Reference: http://www.pccwsolutions.com/public/IT%20Services/Cloud%20Computing%20Services/Infrastructure-as-a-Service/Cloud-

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
					based%20Backup%20Service/
C00010	Cloud Backup Pro	BizCONLINE Limited	Per 200GB Per Month	HK\$2,500	
C00016	SQL Azure <ul style="list-style-type: none"> ➤ Database backup and restore ➤ Highly available and scalable cloud database service built on SQL Server technologies ➤ Business intelligence features 	Microsoft	Per GB Per Month	<ul style="list-style-type: none"> • US \$4.99 for first 100MB • US \$9.99 for first GB • US \$3.996 for each additional GB up to 10GB • US \$1.998 for each additional GB up to 50GB US \$0.999 for each additional GB onward	Application Reference: https://www.windowsazure.com/en-us/home/features/sql-azure/
C00017	Windows Azure Storage <ul style="list-style-type: none"> ➤ File backup and restore ➤ Provides secure, scalable and easily accessible storage services that remain highly available and durable. 	Microsoft	Per GB Per Month Per 10,000Storage Transaction	US \$0.125 US \$0.01	Application Reference: https://www.windowsazure.com/en-us/home/features/storage/

Table 3b: Cloud IT Services Items (Other service items proposed)

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
C00002	Server Cloud Service <ul style="list-style-type: none"> ➤ 1 x vCPU ➤ 1GB memory ➤ 20GB usable storage ➤ 10GB data traffic per month ➤ 1 dedicated Internet IP ➤ Pre-installed, open sourced based LINUX operating system ➤ Other pre-installed operating system available as chargeable optional service items 	PCCW	Per instance Per Month	HK\$288	Application Reference: http://www.pccwsolutions.com/public/IT%20Services/Cloud%20Computing%20Services/Infrastructure-as-a-Service/Server%20Cloud%20Service/
C00003	Additional vCPU	PCCW	Per Unit Per Month on top of C00002	HK\$88	Same as C00002
C00004	Additional 20GB disk storage	PCCW	Per Unit Per Month on top of C00002	HK\$88	Same as C00002
C00005	Additional 1GB memory	PCCW	Per Unit Per Month on top of C00002	HK\$88	Same as C00002
C00006	Additional 1 IP address	PCCW	Per Unit Per Month on top of C00002	HK\$88	Same as C00002
C00007	Additional 100GB backup	PCCW	Per Unit Per Month on top of C00002	HK\$88	Same as C00002
C00008	Additional 10GB data traffic	PCCW	Per Unit Per Month on top of C00002	HK\$88	Same as C00002
C00009	Cloud Backup Express	BizCONLINE Limited	Per 200GB Per Month	HK\$1,000	
C00011	Duplicate Backup Copy to Local Site	BizCONLINE Limited	Per 200GB Per Month	HK\$1,250	
C00012	Duplicate Backup Copy to another DR Site	BizCONLINE Limited	Per 200GB Per Month	HK\$2,000	

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
C00013	Daily AutoDrill	BizCONLINE Limited	Per Server Per Month	HK\$1,250	
C00014	Backup and DR Outsourcing Express	BizCONLINE Limited	Per 100GB Per Month	HK\$1,250	
C00015	Backup and DR Outsourcing PRO	BizCONLINE Limited	Per 100GB Per Month	HK\$2,500	
C00018	Windows Azure Compute Highly-available Compute capacity that enables you to run application code in the cloud and allows you to quickly scales your applications up or down to meet your customer needs.	Microsoft	Per Extra Small Instance Per Hour Per Small Instance Per Hour Per Medium Instance Per Hour Per Large Instance Per Hour Per Extra Large Instance Per Hour	US \$0.02 US \$0.12 US \$0.24 US \$0.48 US \$0.96	https://www.windowsazure.com/en-us/home/features/compute/
C00019	Windows Azure CDN (Content Delivery Network) Moving content closer to where it is needed and used, CDN improves performance by caching content at locations closest to your customers or users to provide the best experience for your application.	Microsoft	Per GB for data transfers under Zone 1 Per GB for data transfers under Zone 2 Per 10,000	US \$0.12 US \$0.19 US \$0.01	https://www.windowsazure.com/en-us/home/features/cdn/ Zone 1 = North America & Europe Zone 2 = Rest of the world

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
			transactions		
C00020	Windows Azure Access Control Seamless, single sign-on experience across your cloud applications, while simplifying your development of cloud applications	Microsoft	Per 100,000 transactions	US \$1.99	https://www.windowsazure.com/en-us/home/features/access-control/
C00021	Windows Azure Service Bus Provides secure messaging and relay capabilities that enable building distributed and loosely-coupled applications in the cloud, as well hybrid application across both private and public clouds.	Microsoft	Per 100 relay hours Per 10,000 messages	US \$0.10 US \$0.01	https://www.windowsazure.com/en-us/home/features/service-bus/
C00022	Windows Azure Caching Provides a distributed, in-memory, application cache service for Windows Azure applications. Instead of relying on slower disk-based storage, applications gain high- speed access and scale to data that is kept in-memory.	Microsoft	128 MB Cache Per Month 256 MB Cache Per Month 512 MB Cache Per Month 1 GB Cache Per Month 2 GB Cache Per Month 4 GB Cache Per Month	US \$45.00 US \$55.00 US \$75.00 US \$110.00 US \$180.00 US \$325.00	https://www.windowsazure.com/en-us/home/features/caching/

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IV. Service Category (D) Social Media Apps

Table 4a: Social Media Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
D00001	Master Concept Media Library (Unlimited users)	Master Concept International Limited	Per 100 GB Per Year	HK\$78,000	Data Transfer Out Limit: 500GB Support included
D00006	PCCW Photo Hosting /Sharing	PCCW	Per 20 GB per user per month	HK\$40	Minimum units for subscription = 5 per user department, for 12 months contract

Table 4b: Social Media Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
D00002	Master Concept Media Library (Unlimited users) with Iphone Apps	Master Concept International Limited	Per 100 GB Per Year	HK\$98,000	Data Transfer Out Limit: 500GB Support included
D00003	Master Concept Media Library Add-on - Annotation	Master Concept International Limited	Per Year Per Domain	HK\$30,000	
D00004	Master Concept Media Library Add-on – Image Cropping and Transform	Master Concept International Limited	Per Year Per Domain	HK\$30,000	

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Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
D00005	Master Concept Media Library Add-on – LDAP Support	Master Concept International Limited	Per Year Per Domain	HK\$30,000	
D00007	PCCW Photo Hosting /Sharing	PCCW	Additional every 10 GB step per user per month on top of D00001	HK\$10	Maximum up to 1TB per user

V Government Public Cloud Related Services

Table 5.1 : Staff Service

Item No.	Description of Services	Staff Category	Charging Unit	Unit Rate (HK\$)
0001	Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services	End-point devices Support Technican	Per Man-Day	HK\$1,320 < 2 years experiences For PC, Mac, iPhone / iPad, Android, Blackberry & Windows Phone
0002	Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services	System Engineer / Programmer	Per Man-Day	HK\$1,650 < 2 years experiences
0003	Environment set-up, configuration, and support of the normal	Senior System	Per Man-Day	HK\$1,870

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	operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services	Engineer/ Senior Programmer		> 2 years experiences
0004	Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services	System Specialist / System Analyst	Per Man-Day	HK\$2,420 > 4 years experiences
0005	Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services	Senior System Specialist / Senior System Analyst	Per Man-Day	HK\$3,960 > 6 years experiences
0006	Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services	Project Manager	Per Man-Day	HK\$6,050 > 8 years experiences

Table 5.2 : Installation and Maintenance Service

Item No.	Description of Services	Charging Unit	Unit Rate (HK\$) / (US\$)	Remarks
0001	Setup and configuration, yearly support and maintenance for productivity apps and email services	Per Year Per User	HK\$88	Applicable Items A00001-00002 A00006-00014 A00016-00017 B00001-00002 B00014-00015
0002	Setup and configuration, monthly support and maintenance for productivity apps and email services	Per Month Per User	HK\$10	Applicable Items A00001-00002 A00006-00014 A00016-00017 B00001-00002

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				B00014-00015
0003	Setup for PCCW collaboration, meeting, conferencing	Per User	HK\$500	Applicable Items A00004 Minimum quantity for subscription = 5 per user department
0004	Setup for PCCW Email Services	Per User	HK\$50	Applicable Items B00003
0005	Domain Name Transfer	Per domain	HK\$1200	Applicable Items B00003
0006	Sub-domain Name creation /modification	Setup charge per sub-domain	HK\$100	Applicable Items B00003
0007	Domain Name Server Setting Modification	Per request	HK\$100	Applicable Items B00003
0008	Reverse Lookup Entry	Per IP	HK\$50	Applicable Items B00003 (Maximum charge is HK\$500)
0009	Change of Registrar Agreement	Per request	HK\$500	Applicable Items B00003
0010	7x24 setup charge premium for PCCW Cloud services	Per hour (min. 2 hours)	HK\$300	Applicable Items A00003, B0003, B00013 and 0004-0009, 0025 of Table 5.2 Minimum charges: 2 hours For outside office hour (Mon – Fri: 09:00 – 18:00 Sat : 09:00 – 13:00) only
0011	Setup charges for Cloud-based Backup Service	Per Instance	HK\$1,650	Applicable Items C00001
0012	Migration services for Server Cloud Services	Per Server	HK\$3,300	Applicable Items

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		Per GB Data Migrated	Plus HK\$33	C00002
0013	Setup Charges for Linux / Windows on Cloud Services	Per Server	HK\$1,860	Applicable Items C0002 Fresh Installation of user defined Operation System and patch version
0014	Support Services for Linux / Windows on Cloud Services	Per Server	HK\$2,480	Applicable Items C0002 <ul style="list-style-type: none"> ● 7x24 on call support for production problems ● Apply OS patch quarterly ● 4 calls with maximum 10 man hours for OS consultancy per month.
0015	Setup Charges for Oracle / DB2 on Cloud Services	Per Database	HK\$2,480	Applicable Items C0002 Fresh Installation of user defined database and patch version Creation of one database Instances
0016	Support Services for Oracle / DB2 on Cloud Services	Per Database	HK\$3,630	Applicable Items C0002 <ul style="list-style-type: none"> ● 7x24 on call support for production problems

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				<ul style="list-style-type: none"> ● Apply database patch quarterly ● 4 calls with maximum 10 man hours for database consultancy per month.
0017	Setup Charges for MS SQL / MySQL on Cloud Services	Per Database	HK\$2,480	<p>Applicable Items C0002</p> <p>Fresh Installation of user defined database and patch version</p> <p>Creation of one database Instances</p>
0018	Support Services for MS SQL / MySQL on Cloud Services	Per Database	HK\$2,800	<p>Applicable Items C0002</p> <ul style="list-style-type: none"> ● 7x24 on call Support for Production problems ● Apply Database Patch Quarterly ● 4 calls with maximum 10 man hours for database consultancy per month.
0019	Setup Charges for Apache / IIS / IBM HTTP / Oracle SunOne&Sun Java Systems / Tomcat / JBoss on Cloud Services	Per Application Server	HK\$2,480	<p>Applicable Items C0002</p> <p>Fresh Installation of user defined Application Server and patch version</p> <p>Creation of one domain/ Instances</p>

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0020	Support Services for Apache / IIS / IBM HTTP / Oracle SunOne&Sun Java Systems / Tomcat / JBoss on Cloud Services	Per Application Server	HK\$2,100	<p>Applicable Items C0002</p> <ul style="list-style-type: none"> ● 7x24 on call Support for Production problems ● Apply Application Server Patch Quarterly ● 4 calls with maximum 10 man hours for Application Server consultancy per month.
0021	Setup Charges for Oracle Application Server / Weblogic / WebSphere on Cloud Services	Per Application Server	HK\$2,100	<p>Applicable Items C0002</p> <p>Fresh Installation of user defined Application Server and patch version</p> <p>Creation of one domain/ Instances</p>
0022	Support Services for Oracle Application Server / Weblogic / WebSphere on Cloud Services	Per Application Server	HK\$3,630	<p>Applicable Items C0002</p> <ul style="list-style-type: none"> ● 7x24 on call Support for Production problems ● Apply Application Server Patch Quarterly ● 4 calls with maximum 10 man hours for Application Server consultancy per month.

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0023	Online Drill verification for BizCONLINE	Per incident	HK\$12,500	Applicable Items C00009-00015
0024	Setup and configuration for Media Library	Per Instance	HK\$5000	Applicable Items D00006
0025	Setup charges for Photo Hosting /Sharing	Per User	HK\$100	Applicable Items

Table 5.3 : Internet Connection Service

Item No.	Description of Services	Charging Unit	Unit Rate (HK\$) / (US\$)	Remarks
1	Dynamic IP 1.5Mbps/640Kbps	Per month	HK\$198	
2	Dynamic IP 6Mbps / 640kbps	Per month	HK\$228	
3	Dynamic IP 2Mbps/2Mbps	Per month	HK\$238	
4	Dynamic IP 4Mbps/4Mbps	Per month	HK\$288	
5	Dynamic IP 6Mbps/6Mbps	Per month	HK\$300	
6	Dynamic IP 10Mbps/10Mbps	Per month	HK\$328	
7	Dynamic IP 15Mbps/15Mbps	Per month	HK\$368	
8	Dynamic IP 20Mbps/20Mbps	Per month	HK\$388	
9	Dynamic IP 25Mbps/25Mbps	Per month	HK\$418	
10	Dynamic IP 30Mbps/30Mbps	Per month	HK\$528	
11	Dynamic IP 50Mbps/50Mbps	Per month	HK\$688	
12	Dynamic IP 100Mbps/100Mbps	Per month	HK\$868	
13	Fix IP 1.5Mbps/640Kbps	Per month	HK\$248	1 x IP
14	Fix IP 6Mbps/ 640Kbps	Per month	HK\$278	1 x IP
15	Fix IP 2Mbps/2Mbps	Per month	HK\$338	1 x IP
16	Fix IP 4Mbps/4Mbps	Per month	HK\$388	1 x IP
17	Fix IP 6Mbps/6Mbps	Per month	HK\$400	1 x IP
18	Fix IP 10Mbps/10Mbps	Per month	HK\$428	1 x IP
19	Fix IP 15Mbps/15Mbps	Per month	HK\$568	1 x IP
20	Fix IP 20Mbps/20Mbps	Per month	HK\$588	1 x IP
21	Fix IP 25Mbps/25Mbps	Per month	HK\$628	1 x IP

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22	Fix IP 30Mbps/30Mbps	Per month	HK\$828	1 x IP
23	Fix IP 50Mbps/50Mbps	Per month	HK\$888	1 x IP
24	Fix IP 100Mbps/100Mbps	Per month	HK\$1088	1 x IP
25	Multiple IP 2Mbps/2Mbps	Per month	HK\$638	16 x IP
26	Multiple IP 4Mbps/4Mbps	Per month	HK\$688	16 x IP
27	Multiple IP 6Mbps/6Mbps	Per month	HK\$700	16 x IP
28	Multiple IP 10Mbps/10Mbps	Per month	HK\$728	16 x IP
29	Multiple IP 15Mbps/15Mbps	Per month	HK\$928	16 x IP
30	Multiple IP 20Mbps/20Mbps	Per month	HK\$948	16 x IP
31	Multiple IP 25Mbps/25Mbps	Per month	HK\$988	16 x IP
32	Multiple IP 30Mbps/30Mbps	Per month	HK\$1188	16 x IP
33	Multiple IP 50Mbps/50Mbps	Per month	HK\$1688	16 x IP
34	Multiple IP 100Mbps/100Mbps	Per month	HK\$2388	16 x IP
35	Setup charge for each of items 1 to 34	Setup charge/line	HK\$600	
36	Relocation charge for each of items 1 to 34	Relocation charge/line	HK\$600	
37	Dedicated Internet Access – 10M	Per line per month	HK\$5000	
38	Dedicated Internet Access	Additional 5M steps on top of item 37	HK\$2000	Maximum up to 1Gbps per line
39	Setup charge for item 37	Setup charge per line	HK\$10000	
40	Relocation charge for item 37	Relocation charge per line	HK\$10000	
41	WiFi Service – 6Mbps/640K	Per AP per month	HK\$500	AP – Access Point
42	WiFi Service – 2Mbps/2Mbps	Per AP per month	HK\$600	
43	WiFi Service – 4Mbps/4Mbps	Per AP per month	HK\$650	
44	WiFi Service – 6Mbps/6Mbps	Per AP per month	HK\$700	
45	WiFi Service – 10Mbps/10Mbps	Per AP per month	HK\$750	

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46	WiFi Service – 20Mbps / 20Mbps	Per AP per month	HK\$850	
47	WiFi Service – 30Mbps / 30Mbps	Per AP per month	HK\$900	
48	WiFi Service – 50Mbps / 50Mbps	Per AP per month	HK\$1000	
49	WiFi Service – 100Mbps/100Mbps	Per AP per month	HK\$1200	
50	Setup charge for each of the WiFi Services stated in items 41 to 49	Setup charge Per AP	HK\$1200	
51	Relocation charge for each of the WiFi Services stated in items 41 to 49	Relocation charge per AP	HK\$1200	
52	WiFi Coverage Survey charge	Per floor	HK\$1000	
53	Landing Page Customization	Per request	HK\$10000	Default landing page will be provided by PCCW.
54	One Communication Service Boss & Secretary Voice Plan (bundled with phone set)	Per user per month	HK\$298	http://www.pccwone.com/eng/Product_network.html minimum 12 months contract term
55	One Communication Service Executive Voice Plan (bundled with phone set)	Per user per month	HK\$238	http://www.pccwone.com/eng/Product_network.html minimum 12 months contract term
56	One Communication Service Operator Voice Plan (bundled with phone set)	Per user per month	HK\$338	http://www.pccwone.com/eng/Product_network.html minimum 12 months contract term
57	One Communication Service One-time Installation Service for the above Item 54 to 56 (minimum 2 users plan subscription per order)	Per user	HK\$800	http://www.pccwone.com/eng/Product_network.html

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