TeamWorks & TeamWorks Lite
Web Collaboration Service
Customer Presentation

OGCIO

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HKNeT
an NTT Communications Company

Global ICT Partner
Innovative. Reliable. Seamless.

NTT Communications | **NTT Com Asia**
www.ntt.com.hk

Index

Details

1. TeamWorks Service Advantages

# 1. TeamWorks Service Advantages

- **Reliable**
  - 24 x 7 Hosting by NTT Communications world-class data center and managed by NTT professional

- **Secure**
  - Monitor by NTT professional 24 x 7
  - Standard 128bit SSL access + optional Secure VIP connection

- **Hassle free**
  - Provide 24 x 7 multiple language direct phone/ email customer support

- **Minimize time to market**
  - No hardware/software investment, deploy within days

- **Scalable & only pay what you need**
  - Easy to scale up as your business growth

- **Powerful**
  - Provide quality all-in-one messaging and business collaboration

- **Web Based**
  - Daily business collaboration anywhere and anytime

- **Cost effective and projectable spending**
  - Low in total cost of ownership and linear spending

On Time

On Demand

On Budget
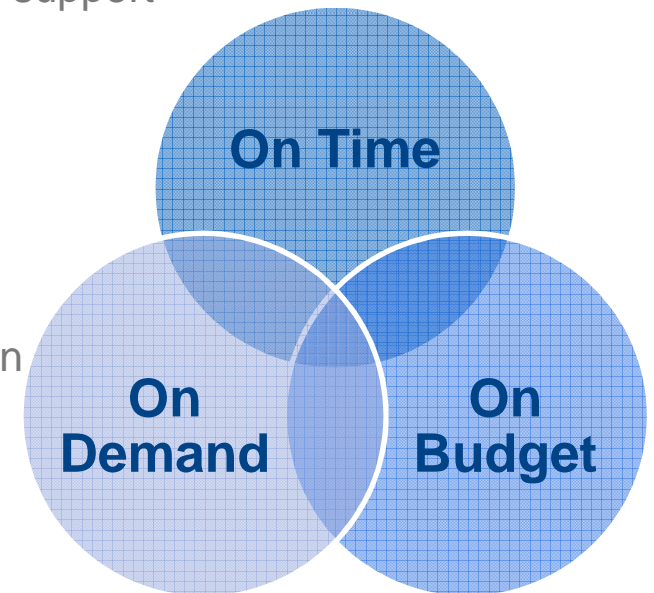
2. Why TeamWorks?

2. Why TeamWorks?

- **TeamWorks service is hosted by NTT Communications Tier III+ Data Center and managed 24 x 7 by NTT Communications professional service team**

- **We provide reliable service for your business needs**
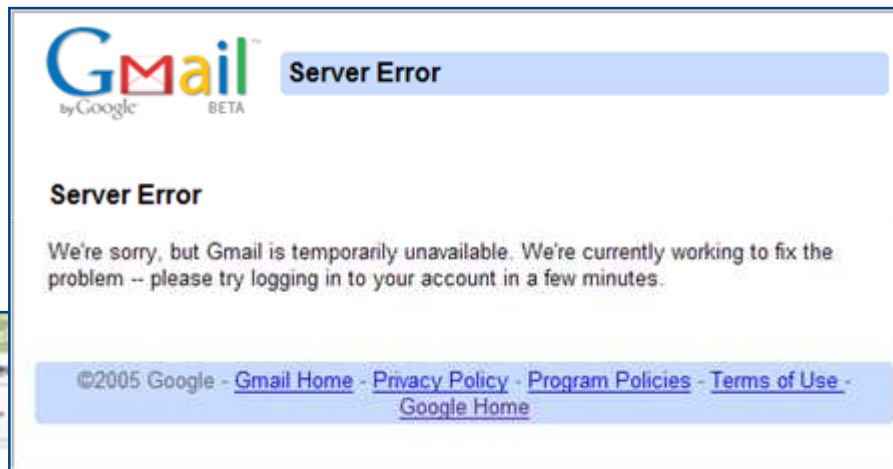
2. Why TeamWorks?

- **Redundancy infrastructure which is under 24 x 7 monitoring to secure your valuable business data**

- **Received prestigious recognition around the world**

- **Over 10,000 corporate clients have utilized our email hosting service already**

- **Projected and manage-able pricing model:**
  - TeamWorks hosting model is a cost effective solution that requires no hardware investment or additional IT resources
  - Housed in Tier III+ world class data center that meets the highest standards of reliability and security
  - 24 x 7 managed by professional team

	In House	TeamWorks Hosting
Deployment	Complex Implementation	Quick Deployment
Cost	High Upfront & Maintenance cost	One fixed price per month
Support	Technical expertise and administrator needed	24/7 support Specially trained administrators
Performance	Subject to in-house network stability & security	Network uptime guarantee Secure Tier III+ data center Clustered and redundant architecture

2. Why TeamWorks?

▪ **NTT Com Asia vIP-Net (Premium Bandwidth)**   ▪ **TeamWorks (Redundant infrastructure)**
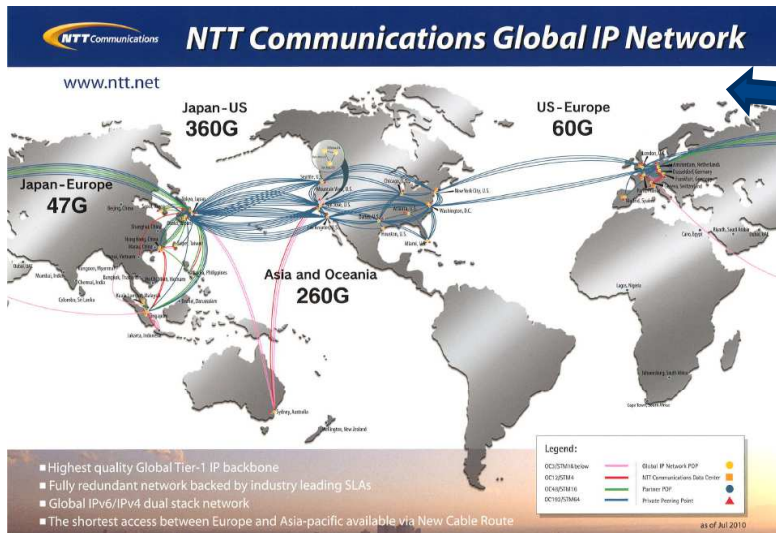
- **Global Tier 1 Network with largest Trans-Pacific bandwidth**
- **Seamless global IP connection using a single Autonomous System (AS) for routing stability**
- **Monthly average round-trip packet transmission (Latency) from Hong Kong to NTT Communications Global IP Network**

Region	Latency
HK-Japan	95ms
HK-Singapore	95ms
HK-Taiwan	95ms
HK-US	280ms
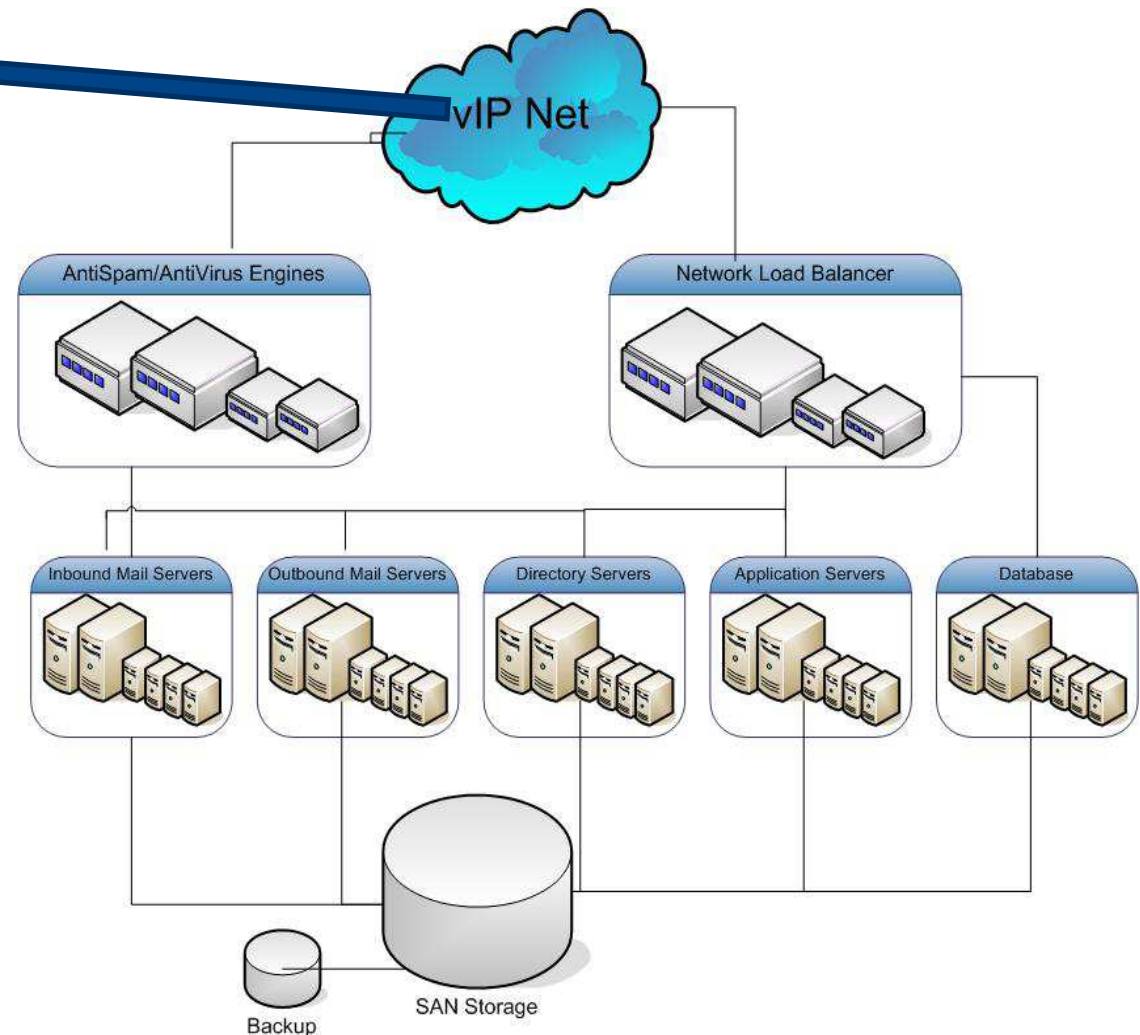
Unique features:

Web-to-SMS:
- Send SMS globally / Event alert and Task alert via SMS

Space:
- Web based information sharing for anyone with access control

Mail service for business:
- Send large attachment as link to solve email size limitation
- Support large storage mailbox

Activesync:
- Always synchronize your calendar and contact between TeamWorks and your mobile device

Secure VIP connection:
- Access TeamWorks via secure SSLVPN connection anytime anywhere

3. Package Details

3. TeamWorks & TeamWorks Lite Package Details

Feature	TeamWorks	TeamWorks Enterprise	TeamWorks Lite	TeamWorks Lite Enterprise
Email	Build-in	Build-in	Build-in	Build-in
SpamFolder	Optional	Build-in	Optional	Build-in
File	Build-in	Build-in	Build-in	Build-in
Calendars	Build-in	Build-in	No	No
Tasks	Build-in	Build-in	No	No
Memos	Build-in	Build-in	No	No
Forums	Build-in	Build-in	No	No
Space	Build-in	Build-in	No	No
Contacts	Build-in	Build-in	No	No
SMS	Optional	Optional	Optional	Optional
iPhone calendar/Contact Sync	Build-in	Build-in	No	No
Secure vIP connection	Optional	Optional	Optional	Optional

3. TeamWorks Package Details

TeamWorks Standard Monthly Plan

Service Plan	Total Storage	Maximum supported user accounts
TeamWorks 2GB Plan **(Hong Kong) (TW1)**	2 GB	10
TeamWorks 5GB Plan **(Hong Kong) (TW2)**	5 GB	25
TeamWorks 10GB Plan **(Hong Kong) (TW3)**	10 GB	50
TeamWorks Enterprise 10G Plan **(Hong Kong) (TWE 10G)**	10 GB	10
TeamWorks Enterprise 50G Plan **(Hong Kong) (TWE 50G)**	50 GB	10
TeamWorks Enterprise 100G Plan **(Hong Kong) (TWE 100G)**	100 GB	10

- **Only Email and Files required storage**
- **Standard 12 months contract**

3. TeamWorks Lite Package Details

TeamWorks Lite Standard Monthly Plan

Service Plan	Total Storage	Maximum supported user accounts
TeamWorks Lite 500MB Plan **(Hong Kong) (TL1)**	500 MB	10
TeamWorks Lite 1.25GB Plan **(Hong Kong) (TL2)**	1.25 GB	25
TeamWorks Lite 2.5GB Plan **(Hong Kong) (TL3)**	2.5 GB	50
TeamWorks Lite 5GB Plan **(Hong Kong) (TL4)**	5 GB	100
TeamWorks Lite Enterprise 10G Plan **(Hong Kong) (TLE 10G)**	10 GB	10
TeamWorks Lite Enterprise 50G Plan **(Hong Kong) (TLE 50G)**	50 GB	10
TeamWorks Lite Enterprise 100G Plan **(Hong Kong) (TLE 100G)**	100 GB	10

- **Only Email and Files required storage**
- **Standard 12 months contract**

3. Value-added Service

Optional Monthly Services

Spam Folder

▪Anti-virus and Anti-SPAM of incoming email; (No need for Enterprise plans)

TeamWorks Secure VIP connection for every 5 user accounts

Optional One Time Charge Services

SMS credits	1000 credits
▪ Per domain usage	
▪ Expired as the contact end	2000 credits
▪ Area code 852, 86 = 1 credit	4000 credits
▪ Elsewhere = 4 credits	

Hong Kong On-site User Training (2 hours)

- **Project based services (could quoted separately):**
  - Email migration
  - Email archiving to DVD
  - Domain name registration

4. Why HKNet?

4. Why HKNet?

World-class Data Center

- TeamWorks' email hosting service is supported by our ISO certified data centers on the backend with fully redundant facilities, high level security and 24x7 manpower support

Multi-language Support

- 24 x 7 English, Chinese and Japanese support

Our Track Record Speaks For Itself

- Prestigious reputation around the world
- Over 10,000 corporate clients have utilized our email hosting service

5. Total ICT Solutions

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an NTT Communications Company

Global Connectivity
- Arcstar™ Global IP-VPN
- Arcstar™ Global e-VLAN
- Arcstar™ Global Leased Line
- Global Internet VPN
- IPv6 and IPv4 Transit
- Content Delivery Network
- Global TeleConference Service

Data Centre
- NTT Communications Hong Kong Data Centre
- Business Resumption Centre

Enterprise Hosting
- Cloud Hosting
  - Global Virtualization Service
  - Virtual Desktop
  - Virtual Infrastructure Hosting
  - Virtual Server Hosting
- Infrastructure as a Service
  - Dedicated Hosting
  - Hosted Storage
  - Enterprise Backup
  - SSL-VPN Gateway

Managed Services

Integrated Solutions
- Disaster Recovery & Business Continuity Plan

IP Connectivity
- SecureNet IP-VPN
- vIP-Net Premium Internet Service
- Internet Leased Line
- Commercial Broadband

Data Centre
- HKNet Kwai Chung Data Centre

Cloud Hosting
- Virtual Server Hosting
- Web Hosting

Cloud Applications
- TeamWorks Web Collaboration Service
- SecureFence Email Filtering Service
- SecureVault Online Backup Solution

Managed Services

Integrated Solutions
- vIP-Hosting
- vIPSec HK Gateway

6. Appendix

6. TeamWorks cloud application service overview

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- **Web-based access**
    - Ubiquity of the Internet enables access at any time, any where
    - Cross platform – any device that supports Internet browsing, like notebooks, PDA and mobile phones
- **All documents in a central place to preserve data integrity**
- **Could input meetings and invitations right into my own personal calendar, with cross reference to attachment(s) as needed**
- **Could check whether the recipients accepted / rejected an invitations**
- **Could know from a glance which projects owned by whom, assign to whom, by when and the status**
- **A simple way to ensure are staff have read a corporate memo to avoid repudiation**
- **Synchronize information with mobile devices**

Front-end offerings:

Home: At-a-glance view of daily essentials
- Summary of user and system status

Business email: Full featured email service
- Support web access, IMAP & POP3; large inbox size
- Attachment email as link to bypass restrictions on size limit
- Integrated with Contact manager
- Email monitoring by CC-Boss

Files and folders sharing:
- Centralized documentation management

Photo albums:
- Files with thumbnail image view

Multiple calendars (not applicable for TeamWorks Lite) :
- Share, delegate & subscribe users' calendars
- Managing events and invitations

Front-end offerings:

Group tasks (not applicable for TeamWorks Lite) :
- Create, assign, manage and track tasks
- Tasks dependence make project management

Corporate memos (not applicable for TeamWorks Lite) :
- Create, assign, manage and track corporate memos
- Summary on the memo status

Corporate forum (not applicable for TeamWorks Lite) :
- Create and organize forums for easy discussion
- Forum keeps the discussion history of a particular topic

Shared contacts:
- Manage private and shared contacts with integrated view
- Fully integrated with email and calendar

6. Service Features

Back-end offerings:

Self Service Administration:
• Manage group /user privilege control and system resources

Security:
• System is access through 128 bit encrypted SSL secure channel
• Optional SSLVPN secure connection

Multiple language support:
• Provide multiple languages user interface included English, Simplified Chinese, Traditional Chinese and Japanese

Anti-virus:
• Anti-virus protection for inbound email

Spam Folder:
• Spam filtering service for inbound email

ActiveSync (not applicable for TeamWorks Lite) :
• User defined preference synchronizations with PDA & mobile phones for calendars and contacts entries

World Class infrastructure:
• System maintained 24 X 7 in NTT world class data centre

End

For enquiries, please contact:
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